



HAPPY BIRTHDAY QUICKSILVER! 5 YEARS OLD THIS MONTH

The Beginner's Guide to Broadband ADSL

Broadband ADSL delivers high speed internet to your home or business at affordable rates, opening up a whole new world of multimedia websites, downloads, streaming video & webcam chat and more.

With Broadband ADSL, you can surf the web and talk on the phone at the same time.

Plans are available in different speeds, from 256k upwards.

- 256k speed**
Approx. 4/5 times faster than dialup
- 1 Megabit**
Approx. 17 times faster than dialup
- 2 Megabit**
36 times faster than dialup
- Fullspeed** (business only)
Up to 50 times faster than dialup

Choosing a Plan

Broadband internet plans are based on data usage (how much data is sent and received on your connection) during the month.

If you only do a bit of web browsing & email, and the occasional download then choose a plan with a lower monthly fee and data limit.

If you are a heavy user of the internet, and you download a lot or watch streaming video or web cameras, then choose a plan with a higher monthly

data limit.

If you are a business, and speed is of the utmost importance to you, then you may wish to consider one of the fullspeed plans, which give you up to 50 times faster speeds than dialup Business Fullspeed plans have smaller data limits, and do not incur excess usage charges, so you need to watch your data usage throughout the month. If you're worried about being charged extra at the end of the month, we recommend one of the flatrate 256k plans, which do not incur any excess usage charges.

Purchasing your Modem

If you have a single PC at home, then the Quicksilver USB modem will be suitable.

If you have 2 or more computers, then you will need a router, preferably with an inbuilt 'switch', allowing up to 4 computers to plug in to the internet.

The main computer does not need to be switched on for others to connect to the internet. Quicksilver offers 2 router options.

Line Installation

When you apply for Broadband ADSL with Quicksilver, we will submit an application for the ADSL service to be

installed on your phoneline by Telecom. This can take between 5-15 working days.

You can choose from two installation options for Broadband:

Self Install ('Connection Only')

If you have less than 5 devices plugged into your phoneline (phones, fax machines, Sky, Alarm etc.), and you do NOT have any monitored alarms connected to your phoneline, then you should choose the Self Install option.

You will need to put an ADSL line filter onto each telephone device plugged into the wall. Usually your ADSL modem will come with at least one filter supplied, and additional filters can be purchased from your local PC retailer. You do not need to put a filter on the ADSL modem, only on other devices.

Full Install ('Connect & Wiring')

A Telecom serviceman will install a new ADSL walljack in your house or office. ADSL will only be available from that walljack, and ADSL filters are not required. This option is mandatory where medical or monitored security alarms are already connected to the line, or where more than 5 devices are plugged in to the phoneline.

Applying for ADSL internet with Quicksilver

To apply for ADSL, simply print off the application form from our website, fill it in, sign it, and send it to us with a copy of your Telecom phonebill.

We will then contact you when Telecom have set an installation date.

www.quicksilver.co.nz/broadband

ADSL Modems

Interest Free Hire Purchase from
per month*

\$8.25

FREE DELIVERY

FREE ADSL Filter

FREE Setup Assistance

Single PC



Actiontec USB ADSL Modem

\$8.25 per month, interest free over 12 mths*. \$99 standard purchase price.

Features

- Easy setup instructions, free phone support
- Suitable for single PC
- Free delivery & 2 filters included
- Use the phone and the internet at the same

Multiple PC



Billion 7100 4 port ADSL Router

\$14.92 per month, interest free over 12 mths*. \$179 standard purchase price.

Features

- Firewall function (software)
- VPN Function (software)
- Auto cross-over function (MDI/MDIX), can use Standard cable or Cross Over Cable.
- 4 Ethernet ports
- 2 years warranty
- Free delivery & 1 free filter included

Multiple PC + Wireless



Billion 5100W 4 Port ADSL Router + Wireless

\$18.25 per month, interest free over 12 mths*. \$218 standard purchase price.

Features

- SOHO Firewall Security with NAT Technology and Packet Filtering
- Universal Plug and Play (UPnP) Compliant
- Supports VPN Pass Through
- Integrated 4-port Ethernet Switch
- 802.11b Wifi Access Point
- Free delivery & 1 free filter included

*12 monthly payments plan available to customers who meet credit criteria.

Order online at www.quicksilver.co.nz/modem

CONTACT DETAILS

Postal: PO Box 99856, Newmarket, Auckland

Office: Level 3, Textile Centre, Kenwyn Street, Parnell, Auckland

Office Hours: 9am to 5pm weekdays

Phone: (09) 916 0300

Fax: (09) 916 0301

Email: support@quicksilver.co.nz

Website: www.quicksilver.co.nz

Webmail page:

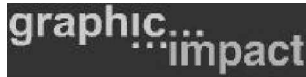
webmail.quicksilver.net.nz

Helpdesk: (8.30am-10pm, 7 days, Public Holidays 9am-5pm):

0508 QSILVER (0508 774583)

Customer Profile

www.graphicimpact.co.nz



Graphic Impact provides high quality graphic design and printing services to businesses in NZ. Established 7 years ago in Auckland, it has grown from one Design and Digital Branch with a staff of 3, to 5 retail branches with a centralised production facility. Graphic Impact now has a staff of 40 full time employees spread over 6 sites.

Email Problems

Graphic Impact already had their domain name graphicimpact.co.nz, with an existing website and email addresses for all branches and employees. Graphic Impact relied on their previous ISP to set up, remove, or change email addresses every time they had a new staff member. This got out of hand fast with the increasing number of staff over different locations. The business owner, Matthew Weber, managed the IT for the company, and now needed a mail server solution which would allow them to

manage 50 email accounts for the business easily and quickly, with minimum cost. Installing a traditional mail server presented a number of problems to Graphic Impact:

- Installation and ongoing costs are high
- Requires a skilled IT technician
- Required changes to the existing network
- Could make their office network a potential target for hackers and security vulnerabilities.

Choosing Q-biz Mail Server

Matthew chose Quicksilver's Q-biz 'Virtual' Mail Server because it could be set up quickly and easily, and as it is web based, did not require any change to their existing network setup. Security risks are removed from Graphic Impact's business, as the mail server is housed within Quicksilver's Operations Centre, and all security updates and patches are completed by Quicksilver. Quicksilver Internet handled the required changes to their domain name hosting, and the whole thing was up and running within 48 hours, without any action required from Graphic Impact.

The Impact, on Graphic Impact!

Graphic Impact are now able to add and remove staff email addresses, set up email forwarding and autoreplies on their business email, from any computer with an internet connection. Matthew can now manage email for all 6 locations quickly and easily.



Graphic Impact now save time, hassle and money on worrying about mail server security risks, and the Q-biz system does not cost much more than maintaining a large number of mailboxes with their previous ISP.

Q-biz Mail Server provided an easy, fast and secure solution to managing email for a growing business.

Graphic Impact:
www.graphicimpact.co.nz

Quicksilver's Q-biz Mail Server:
www.q-biz.co.nz

Business Watch

Earn income with Quicksilver's Reseller Program

If you run your own business, Quicksilver's reseller program could generate an attractive income for you & your business, **earning a percentage of your customers' spend every month**, for as long as they are a customer with us.

Current Quicksilver resellers include companies such as Computer Retailers, Language Schools, Accounting Firms & Web Designers.

Is your Business suitable?

- You are a registered business in NZ, established for 12 months or more
- Your customer base/Target Market is suitable for selling internet or tolls services to
- You believe you could potentially signup at least 5 or more new customers per month
- You are able to provide

excellent service to new customers

For those who don't meet the criteria above, you could still earn a \$10 credit for each customer referred to Quicksilver.

For more information on our reseller program, and an application form, email Trevor Isted on tisted@quicksilver.co.nz

Surfing with Quicksilver

TIME MANAGEMENT WEBSITES

Mind Tools

www.mindtools.com

Time Management from About.com

<http://tinyurl.com/5h3xw>

Dave Allen

www.davidco.com

Entrepreneur.com

<http://tinyurl.com/4bzoX>

Tips from MIT Online

<http://tinyurl.com/6v965>

Tips from iVillage

<http://tinyurl.com/5bsxd>

Procrastination Tips for Writers

<http://sfwa.org/writing/strategies.html>

Getting Back to Work: A Personal Productivity Toolkit

<http://tinyurl.com/6utvp>

Get More Done in Less Time

<http://tinyurl.com/fz3o>

Advice from Monster.com

<http://tinyurl.com/3pglo>

Time Management Guide

www.time-management-guide.com

Time Tips

<http://tinyurl.com/6kduk>

Productivity Tips

<http://tinyurl.com/6yvjw>

